

Our Solution



Over electric vehicles in our fleet

We Delivered over

2,634,000 items last year

zero emission







Our ZERO EMISSION Fleet



























City Challenges – Services perspective

What has changed in urban deliveries?





Final Mile Next day delivery.



Instant Fulfilment Prompt delivery of fast moving lines from stock held at selected warehouses.



Bespoke Services



- Dedicated vehicles
- Jointly branded livery
- Store replenishment
- Store transfers
- Store to customer delivery



First Mile Central city collections

Pick up in the morning and

deliver that afternoon.

AM for PM

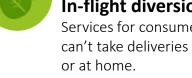


Evening & Weekend Re-timing – delivering parcels to customers outside normal office hours



Virtual Address / **In-flight diversions**

Services for consumers who can't take deliveries at work or at home.







City Challenges – reality of consolidation at scale

- Vehicle capacity (payload, cubic, range)
- Multiple carriers, multiple trunking schedules
- Each carrier has its own unique IT system/s
- Automated routing in urban areas ineffective
- Multiple handsets and manifests per driver
- Security, data protection
- Payment mechanisms, fixed rates, piece rates, drop rates etc.
- Lack of availability of property suitable for large scale delivery in urban areas
- Limitations of electric vehicle range, payload, cubic capacity



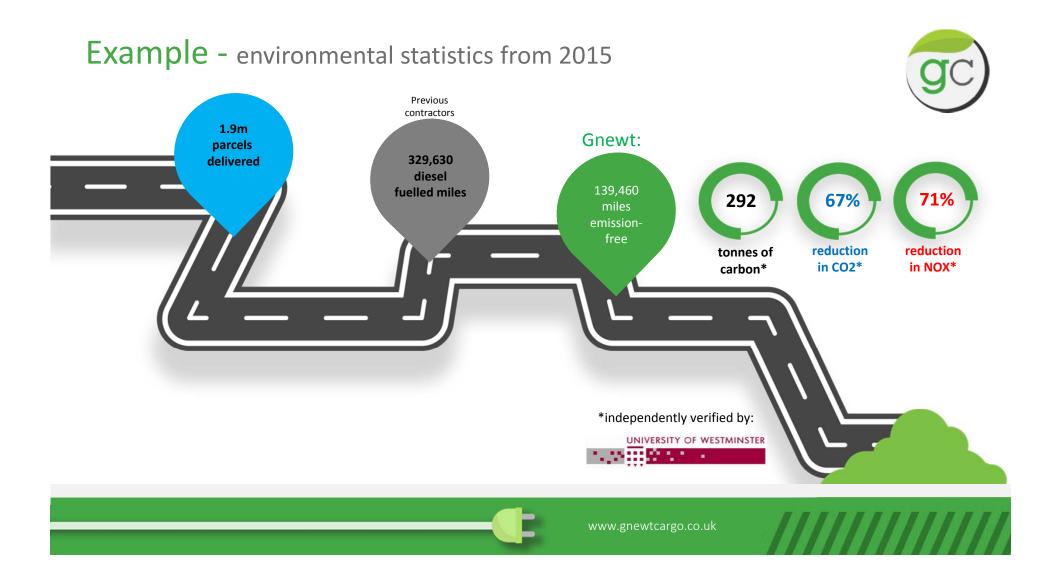












CityLab – Provisional impacts data

To evaluate the impacts on:

- Total distance driven in London and in delivery area
- Road space occupancy during parking while making deliveries
- Energy use and greenhouse gas emissions
- Costs



% change BEFORE-AFTER September 2015 to September 2016

- o 0% in total number of trips
- √ 67% reduction in miles/parcel delivered
- ✓ 100% in: CO₂/parcel, NOx/parcel at the tailpipe, tailpipe emission reduction for particles/parcel
- ✓ 93% of the empty distance driven by all vehicles/day
- √ 52% parking length requirement for all vehicles/day

