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#### CityLab London Workshop: Urban Logistics policies developments, Consolidation and Efficiency

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#### The London freight challenge – safety, air quality, congestion



HGVs are 4 per cent of road miles in London but involved in

- 78 per cent cyclist fatalities
- 20 per cent pedestrian fatalities

35 per cent of KSIs with HGVs and cycles involve left turns

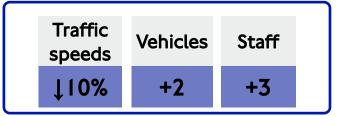
Freight contribution to London's road transport emissions (est.)

- CO<sub>2</sub> emissions 24 per cent
- NOx emissions 33 per cent
- PM<sub>10</sub> emissions 27 per cent

Poor air quality found to cause the equivalent of over 9,000 early deaths in London every year



- Freight traffic peaks when network is busy
- Vans (not HGVs) dominate traffic flows
- Freight as cause and victim of congestion





## A rapidly changing freight industry

- Rising demand: population
- Changing customer demand
- Technology: real-time data, Connected & Autonomous Vehicles
- Changing vehicles: fuel, safety
- Industry changes: internet orders, omni-channel, near-sourcing, port-centric logistics
- Supply chain fragmentation: growth of vans
- Skills shortages: drivers, managers
- Higher political profile for freight: safety, air quality, congestion







# TfL's approach to managing freight



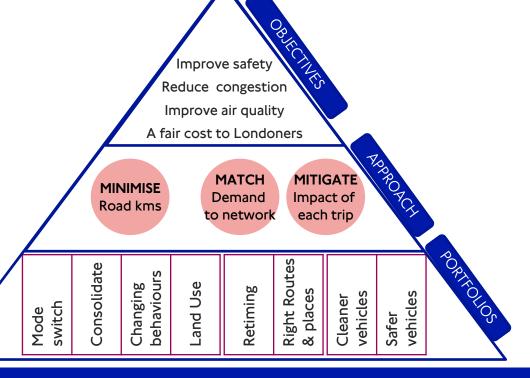
TfL approach - to managing delivery and

servicing

#### VISION

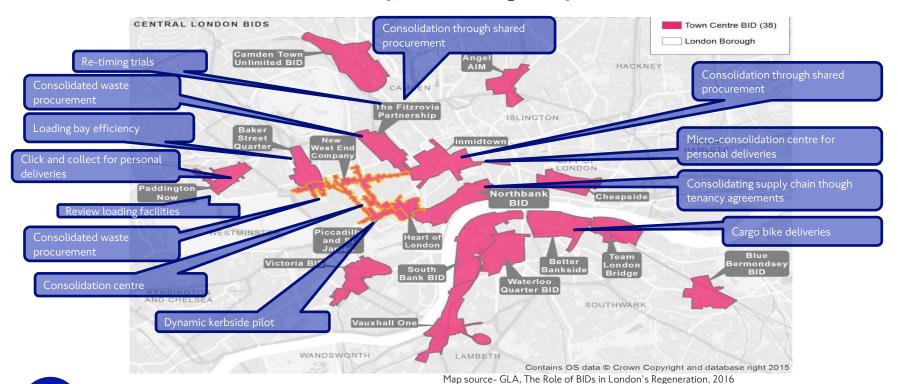
A transport system that:

- meets London's economic needs
- with the safest, cleanest and most efficient deliveries possible





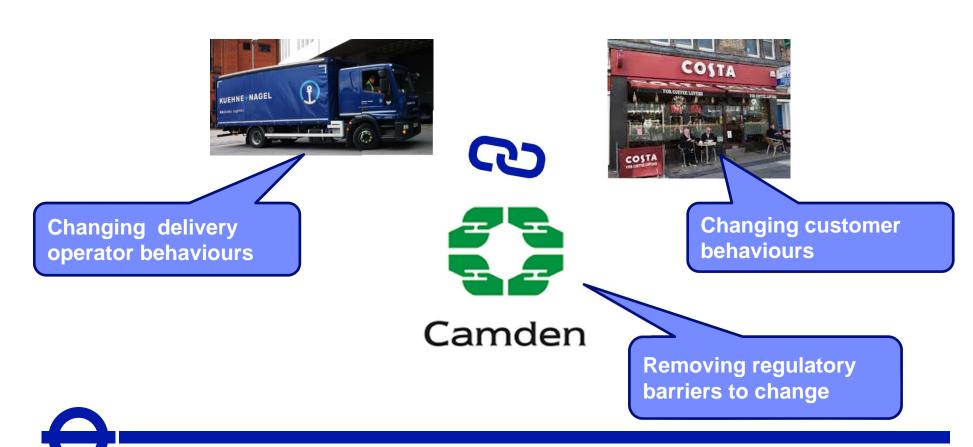
#### Where are we now? Lots of pockets of good practice but little at scale





## Our approach - Recognising different roles

- Few customers or operators can make the change alone
- TfL is the 'Personal Trainer' providing joined-up technical assistance to all parties





TfL's approach to minimise: Consolidation



## **Increasing Consolidation Project**

"Consolidation" reduces the number of deliveries / collections / servicing visits

- Year 2 of 3 year project
- Trial and test different solutions
- Commercial viability is vital
- Has to demonstrate benefits
- Physical and behavioural consolidation
- Applicable to all parts of the supply chain most already done by some
- Can be led by customer, supplier or operator





#### **Consolidation Centres**

- Large Consolidation Centre Freight Consolidation Service used by Camden and Islington
- Micro-consolidation centre e.g. Gnewt Cargo – carriers' carrier - uses electric vehicles





#### **Procurement Consolidation**

- Initiate change easily
- Can cover multiple aims: Consolidation, Retiming, Safety and Environment
- Fitzrovia Business Improvement District Office Supplies
- NEWC Joint Procurement site
- Financial savings and trip reduction: Waste consolidation project reduced vehicles from 144 per day to 9 and 25 per cent financial discount for businesses















#### Consolidation

- Ban on staff receiving personal deliveries at all TfL buildings
- BeeLondon (BID) two initiatives with businesses in Holborn
  - delivery of daily essentials from a preferred supplier
  - personal deliveries made using a zero emission vehicle
- Approval for two year programme to test consolidation solutions







Produced case studies and guidance

documents

Consolidation guidance

16 consolidation case studies



First time delivery guaranteed





## TfL's approach to match: Retiming



## **Retiming Deliveries Project**

- Year 3 of 3 year project
- Trial and test different approaches
  - Consortium
  - Matchmaking
  - Area based
- Guidance and case studies

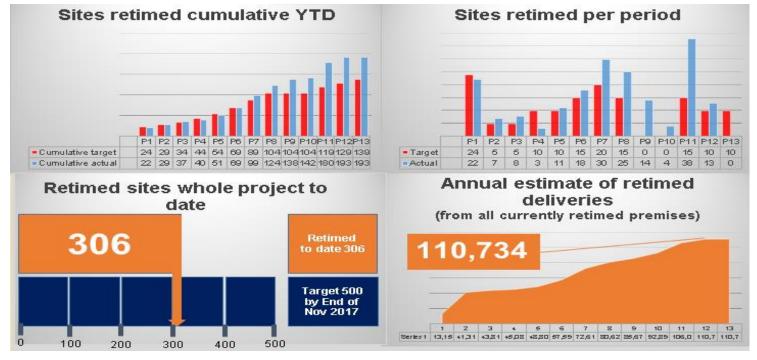


What do you want to do?

Tell us what you're doing Who do you want to speak to?

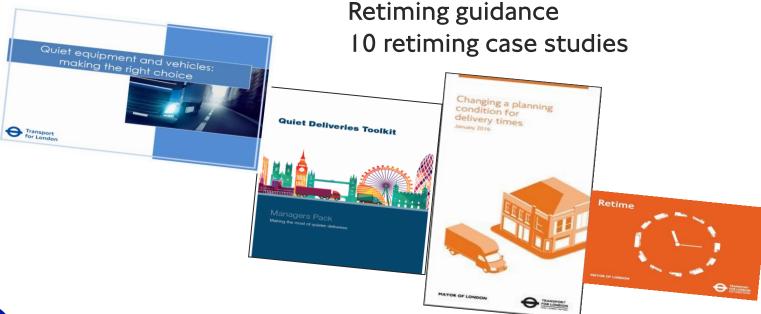


## Retiming deliveries





## Produced case studies and guidance documents





## Retiming

#### Guidance and tools coming soon:

- Quiet deliveries training pack for managers and staff
- Quiet equipment matrix for guidance regarding purchasing
- Noise assessment guidance for businesses







### **Questions?**

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